



Dawncliffe Residents Association Newsletter – October 2009

Update newsletter

It is time for another update as things start to gather momentum. Time to update on the change from Coin to ADT, what's coming up in the AGM and the plans for the Community Picnic in the Park.

Change to ADT as operators of the Hut Scheme

Based on requests from residents four staff have been taken over from Coin. They are Wiseman, Siphon, Patrick and Mosa. All guards have now been trained in Specialised Neighbourhood Security and the Big 5 Life Skills.

Each hut will contain amongst other things, a base station radio, handcuffs with keys, pepper spray, first aid emergency kit, area map and a panic button. For the protection and monitoring of guards, every 12-hour shift includes four visits from the area supervisor and/or the Armed Response vehicle. During the transition month of October the area manager will visit each hut once per day and two overnight visits. Every half an hour the guard is required to cross over the road to activate the Keep Alive System.

The DRA will sign a contract and service level agreement with ADT. When the scheme is fully funded, a penalty clause document addressing non-compliance issues will be put into effect and each hut will contain a copy of this document.

The changeover will include refurbishment and re-wiring of the huts.

There will be a three-phase implementation of stricter security. During the first phase the guards will familiarise themselves with the residents and vice versa. In the second phase vehicles entering the area without identification stickers will have their details recorded. In the

third phase records will be kept at each hut of names and addresses of residents living in the respective roads. The destination of arriving contractors, service providers and visitors will be checked against the record of residents. So, for instance a TV repairer may quote an address at random but must be able to quote the correct name of the resident as well.

A lot of time and effort has gone into and will continue to go into the upgrading of security especially in response to criticism from residents. Your committee believes that the change will provide an improved service and earnestly seeks more participation from those residents who have not participated in the past because of inadequate guarding service. Participation has been below 50% of total households in the area and to the date of this newsletter only half of the existing participants have signed up for the Hut Scheme with ADT. The conversion is not yet complete and we expect to exceed the 50% mark by a long way. Play your part in making a difference!

Annual General meeting

This will be held on 22 October per kind favour of the Westville Athletic Club. The meeting will receive the report on finances and appoint the committee members. There will also be feedback and debate on the progress of the conversion of the Hut Scheme to ADT as well as comment on the constitution of the DRA and the limitation or otherwise of access to the website.

Community Picnic in the Park

Yep, it is still on the cards for mid November. We are endeavouring to get the permissions required and then it will be all go. At present the vision is to have a community braai where the committee supplies the fires and the residents do the rest. Bring your food, drinks, children and friends to make it an afternoon of enjoyment. We are hoping to have background music supplied by a live band and a jumping castle for the under 40s. The venue will be the park bordered by Stephens and Carlton. Some of the committee with the flair are making preparations and if you have an idea or suggestion please send them an email via the website info@dawncliff.com and somebody will phone you.

See you at the AGM!

30 September 2009

Your volunteer committee are:

Warren Hollingsworth, George Cominos, Mervyn Henwood, Nikki Pallini, Dave Easterling, Neal Newman, Jean Hadenham, Justin Blythe, Mandy Slabbert.